

Job Title	Operations & Security Agent
Organisation	Challenge Air Cargo Limited
Location	JFK
Reports to	Security and Operations Manager
Position Code	CAL308
Job Purpose	The Operations and Security Agent executes high-level operational and security measures to support seamless flight operations and guarantees the safe, secure handling of all aircraft.
Responsibilities	<ul style="list-style-type: none"> • Maximizing cargo loads to align with sales bookings and capacity. • Adhering to all security regulations and industry compliance standards. • Building pallets according to operational requirements and sales department needs. • Liaising with service providers in real time to ensure flight buildup remains on schedule. • Ensuring all shipments booked for a flight are successfully processed and loaded. • Traveling to secondary airports to provide operational and security support for charter flights as required.
Job Requirements	
Education	Minimum requirement: High School Diploma
Experience, Skills, and Personal Attributes	<ul style="list-style-type: none"> • Minimum of 1-3 years' experience in similar jobs • Experience in Cargo airline / Freight Forwarder companies/ GSA is an advantage • Very good communication & negotiation skills • Excellent written and verbal communication skills • Excellent teamwork skills • Ability to work under pressure • Ability to work around the clock (24/7) • Open minded and willing to learn • Energetic with strong work ethic • Ability to execute multiple priorities in a fast-paced environment • Ability and willingness to travel domestically