Challenge Group

Job Title	Digital Cargo Compliance Officer

Organisation	**Challenge Airlines BE**
Reports to	Cargo Compliance Manager
Location	Liège, Belgium
Position Code	**CHG90**
Job Purpose	The Digital Cargo Compliance (DCC) Officer ensures our compliance with the World Customs Organization (WCO) regulations, instructions & security requirements, by utilizing artificial intelligence tools and various internal dedicated tools, for analyzing and screening flight data. The DCC Officer performs risk assessments on all cargo shipments, providing feedback and ensuring safe & secure cargo operations in compliance with international laws, rules, and regulations. This position monitors all cargo operations, bridges between operational & commercial planning teams, ensuring continuity of operations, resolving real-time issues and providing updated instructions in view of the regulatory requirements.
Responsibilities	• **Screening and Feedback** – Use a dedicated platform to screen all shipment parties (e.g., shippers, consignees, cargo description). – Review and analyze flagged results and assess if they are valid based on regulatory requirements and internal instructions – Share feedback with teams and document decisions • **Compliance and Risk** – Ensure that all flagged shipments are resolved in compliance with international and domestic trade regulations & requirements – Escalate serious cases (e.g, Denied Cargo) to the Compliance Manager or Legal advisor for further investigation and further actions to follow – Stay updated on changes to restricted/denied party lists, embargo regulations, and updated internal workflows • **Operational Coordination** – Work with internal operational and commercial teams to collect data and resolve irregularities. – Contact clients/relevant parties to receive information and clarify or confirm risk flagged information

	- **Reporting and Documentation** – Keep clear records of screenings and resolutions using the platform and internal tools. – Create reports and highlight potential risks or recurring issues. – Help improve workflows and procedures. - **Training and Support** – Train team members and sharing professional insights – Offer support and guidance to internal teams about the DPS process and flight analysis tools.
Job Requirements	
Education	- Certification in trade compliance (e.g., Certified Customs Specialist (CCS), Export Compliance Professional (ECoP), or equivalent) is preferred but not mandatory.
Experience, Skills, and Personal Attributes	- Experience in air freight logistics, trade compliance, or related fields (minimum 2 years) recommended. - Strong analytical and decision-making skills to assess flagged results. - Critical evaluation/research capabilities of automated screening results (AI), exceptional attention to details. - Effective prioritization and work management, complete with continuous learning & improvement mindset. - Excellent written and verbal communication skills (English) to provide clear feedback within the Network and stations. - Knowledge of international trade regulations, embargoes, and denied/restricted party lists. - Proficiency in using digital compliance or screening platforms (experience with ERP systems such as Priority is an advantage).

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