

**Subject:** Update on **FSC Levels** and **SAF contribution**, effective January 1st 2025.

**Dear Valued Customers,**

We would like to inform you about an upcoming adjustment to our **Fuel Surcharge (FSC)** levels, which will take effect on **January 1st 2025**.

At Challenge Group, we are committed to aligning our practices with market standards. To achieve this, our **FSC levels** and future adjustments will be based on the **IATA Jet Fuel Price Index**. This approach ensures that our **FSC** accurately reflects current market conditions and aligns with industry benchmarks, providing you with a clear and consistent framework for understanding adjustments to our fuel surcharge.

Additionally, starting **January 1st 2025**, European regulations will require aviation fuel suppliers to include **2% Sustainable Aviation Fuel (SAF)** for all flights departing from the EU. To support this, we will introduce a **SAF contribution** under the “Other Charges” code **SAF** for shipments departing from EU airports.

We appreciate your understanding and continued partnership as we align our processes with market standards to better serve you.

Should you have any questions or require further details, please do not hesitate to reach out to one of our sales representative.

**Best regards,**

**Or Zak – Group CCO.**