Challenge Airlines IL

Flight Operations Controller (FOC)

Job Description

Reports to	**OCC Manager**
Location	**Shoham Israel**
Position Code	CAL131
Job Purpose	The Flight Operations Controller is a key liaison and coordinator within the operational control center (OCC), facilitating effective communication and collaboration with numerous company interfaces to ensure the efficient and compliant execution of flight activities. This role involves extensive interaction with departments including Network Planning, Crew Scheduling, Pilots, MCC (Maintenance Control Center), Ground Operations, Chief Load Master, Stations, and CAMO (Continuing Airworthiness Management Organization).
Responsibilities	**Interdepartmental Coordination**: Act as a liaison and point of contact between the Flight Operations department and various key departments, ensuring seamless integration of flight schedules, pilot scheduling changes, and airworthiness maintenance requirements. **Scheduling Support**: Collaborate closely with Crew Scheduling and Network Planning to optimize schedules, coordinate pilot assignments, and manage schedules in response to operational demands and changes. **Crew Scheduling**: Work in conjunction with the Crew Scheduling department to assign flight crew members, manage schedules, and address crew-related concerns to maintain efficient and compliant flight operations. **Communication Hub**: Establish and maintain open lines of communication with all relevant departments, including Pilots, Ground Operations, and MCC, to disseminate crucial operational information, updates, and changes. **Air Traffic Coordination**: Continuously monitor air traffic situations, collaborating with Pilots, Air Traffic Control, and Network Planning to make real-time adjustments as necessary for safety and efficiency. **Aircraft Turnaround**: Coordinate the efficient turnaround of aircraft between flights, collaborating with stations operations to minimize turnaround times and maximize operational efficiency.

	• **Resource Allocation**: Assist in the allocation of resources, including aircraft positioning, maintenance support, and crew assignment, to meet operational demands effectively, working closely with MCC for maintenance coordination. • **Emergency Response**: Contribute to the development and implementation of contingency plans for emergency situations or flight disruptions, working with relevant departments to ensure a coordinated response and resolution.
Job requirements	• A high school diploma or equivalent is typically required. • Strong communication and organizational skills. • Ability to work in a fast-paced, dynamic environment. • Attention to detail and the ability to multitask effectively. • Flexibility to work irregular hours, including weekends and holidays. • Prior experience in aviation or a related field is often preferred. • Proactive, with a broad vision. • English – advanced level.

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